

VIRTUAL TRAINING SUCCESS! SIM*pull* **HEAD**[®] **PULLING GRIP CERTIFICATION**

THE CHALLENGE

Though hands-on training opportunities are invaluable, Southwire Solutions University consistently seeks new ways to reach our nationwide customer base and make trainings accessible across regions, time zones, and busy schedules. During the height of the COVID-19 Pandemic, National Service Manager and course instructor, DJ Williams, was faced with the challenge of continuing to provide quality training opportunities in a time of uncertainty and increased travel restrictions.

THE SOLUTION

DJ Williams partnered with SSU to create a BlueVolt virtual training course to increase customer reach and accessibility.

THE SUCCESS



INCREASED CUSTOMER REACH

Instructor DJ Williams has been able to train 119 customers from all over the nation – often with multiple trainings being held on the same day!



BUSY SCHEDULE APPROVED

These trainings are available beyond an 8-5 work schedule. Customers have taken this course on the weekend, and before and after the typical workday.



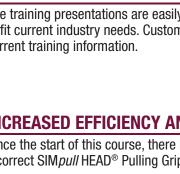
RELEVANT PRESENTATION

The training presentations are easily updated and modified to fit current industry needs. Customers receive the most current training information.



INCREASED EFFICIENCY AND SAFETY

Since the start of this course, there have been no reports of incorrect SIMpull HEAD® Pulling Grip installations!





IN PERSON



VIRTUAL

OF TRAVEL PER CUSTOMER \$1.593 PER TRIP



O DAYS OF TRAVEL PER CUSTOMER 56 TRAVEL DAYS SAVED

LOW TRAINING COST



COST PER VIRTUAL TRAINEE





IN PERSON PRESENTATION WITH HANDOUT (1 HR) HANDS ON (4 HR) EXAM (30 MIN)



VIRTUAL **OPENING MODULE (15 MIN)** VIRTUAL HANDS ON (1 HR) EXAM (15 MIN)

SAFE & EFFICIENT RESULTS



O REPORTS OF INCORRECT INSTALLATIONS SINCE THE START OF THE VIRTUAL COURSE!



SCAN TO LEARN MORE ABOUT SSU TRAINING OPPORTUNITIES

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